



Incentive Rewards Program Terms and Conditions

1. Introduction

Welcome to the Incentive Rewards Program ("Program") operated by iX Ventures FZCO ("Company" located in Dubai, UAE). By participating in the Program, you agree to abide by these Terms and Conditions.

2. Eligibility

Earning and redeeming FLEX Rewards and/or Xpoints is open to Active customers who are at least 18 years old. An Active customer is defined as a customer who currently maintains any paid iX membership.

3. Enrollment

Customers can enroll in the Program by creating an account on the XLife website at xlifecub.com. Enrollment in the Rewards program is free of charge.

4. Earning Rewards

Xpoints: Participants can earn free rewards by Engaging and Interacting in ORGANIC social value on XLifeClub.com or the XLife App. Xpoints are subject to limits (amount of convertible points per month and year) and conversion rates set forth by the Company. The company reserves the right to change conversion rates at any time.

FLEX Rewards: Participants earn FLEX Rewards Points on eligible purchases made at participating iX locations. The number of Rewards Points awarded may vary based on the product or service purchased. FLEX Rewards can be converted to other programs (i.e. Incentive Travel, Hotel Points Discounts, or Trip Coins (travel voucher) for use in the DreamX Travel Club).

5. Redeeming Rewards Points

FLEX can be redeemed for rewards or products listed on the FLEX Marketplace located at xlifecub.com. The Company reserves the right to change the rewards offerings at any time.

6. Expiration of Rewards Points

Rewards Points do not expire, however access to and redemption of Rewards Points is subject to Eligibility defined in Section 2 of this document.

7. Termination

The Company reserves the right to terminate the Program or change these Terms and Conditions at any time without notice.

8. Limitation of Liability

The Company is not responsible for any loss or damage resulting from participation in the Program or the use of rewards.



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9. Indemnification

You agree to indemnify, defend, and hold harmless iX, its officers, directors, employees, agents, licensors and suppliers from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these Terms and Conditions or any activity related to your account (including negligent or wrongful conduct) by you or any other person accessing the Program using your account.

10. Arbitration

Any dispute or claim relating in any way to your use of the FLEX Rewards Program, or to any products or services sold or distributed by the Company will be resolved by binding arbitration, rather than in court, except that you may assert claims in small claims court if your claims qualify. The Federal Arbitration Act and federal arbitration law apply to this agreement.

We each agree that any dispute resolution proceedings will be conducted only on an individual basis and not in a class, consolidated or representative action. If for any reason a claim proceeds in court rather than in arbitration we each waive any right to a jury trial. We also both agree that you or we may bring suit in court to enjoin infringement or other misuse of intellectual property rights.

11. Governing Law

These Terms and Conditions are governed by the laws of the state of Utah.

12. Contact Us

If you have any questions about the Program or these Terms and Conditions, please contact us at communications@ixglobal.us.

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